ILL Systems @ CSU-Global Campus
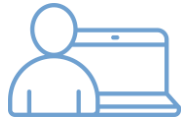
CSU-Global

- 100% online university

- Started in 2008

- FTE 8,361; un-duped headcount 17,900

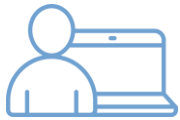- Courses consist of 8 week modules

What we had been doing….

Student manually filled out a google form.

Librarian cross referenced our collection and sent a link if we owned the item. If not, librarian manually transcribed form to OCLC WS and emailed the student to confirm request receipt.

If we were able to fill an item, a librarian downloaded the material and then emailed the student. Also, updated OCLC WS and google spreadsheet.

Evaluating Our Options…

- ILLiad

- CLIO

- MOU with CSU Ft. Collins

- Tipasa

Product Options

Implementation Timeline

Aug 17: Conversations with OCLC

Sept 17: Tipasa Demo

Nov 17: Internal IT Discussion about Tipasa Requirements

Dec 17: Committed to Tipasa's Feb Cohort

Jan 18: Tipasa Cohort IT Kickoff

Feb-Mar 18: Implementation

Apr 2, 2018: Go live date

Implementation Specifics

- Calendar of Events/Training

- Office Hours

- Access to a Responsive Implementation Team

- Help Available after "Go Live" Date

Recommendations

- Know your local IT Team

- Set up your KB in Collection Manager

- Dedicate time to rethink workflows, forms, etc.

- Ask the Implementation Team

Questions and Comments